



DECISION CLARITY

Operational Data Landscape Assessment

Map where your staffing, quality and cost information lives — and who owns getting it right.

IDEAL FOR

Care homes

Home care

Supported living

Domiciliary care

THE CHALLENGE

Operational data is scattered across rota software, PAS, eMAR, spreadsheets and finance. Leadership cannot get a reliable view of performance, so projects stall, coordinators duplicate effort, and decisions are made on outdated numbers.

TYPICAL DURATION

2 weeks

OPERATIONAL AREAS COVERED

Staffing

Rotas

Visits

Incidents

Compliance

Occupancy

Medication

Costs

Discover

Workshop & interviews

Deliver

Fixed-scope outputs

Handover

Documentation & session



Operational Data Landscape Assessment

WHAT YOU GET

- System inventory (rota, care management, eMAR, HR, finance)
- Data flow diagrams by operational domain
- Gap analysis against leadership reporting needs
- Data quality and ownership register
- Requirements brief for visibility build or system integration

EXPECTED OUTCOMES

- Single reference for IT, ops and quality teams
- De-risked scope for the next visibility or integration step
- Clear list of quick wins vs structural fixes

AT A GLANCE

Duration

2 weeks

Outcome area

Decision Clarity

Settings

Care homes · Home care ·
Supported living · Domiciliary
care

Key operational areas

Staffing · Rotas · Visits ·
Incidents · Compliance ·
Occupancy

Fixed-scope delivery

Defined outputs, documented
handover, no open-ended day
rates.

SYSTEMS & DATA SOURCES

Works with Nourish, Person
Centred Software, CarePlanner,
Access Care, Log my Care, and
exports from finance/HR.

Ready to make better operational decisions?

Book a free 30-minute discovery call — we will recommend the right fixed-scope engagement.

summitperformanceconsulting.co.uk/contact

