



DECISION CLARITY

Care System Requirements Pack

Buy rota, care management or eMAR with confidence — scoped to how you actually run the organisation.

IDEAL FOR

Care homes

Home care

Supported living

Domiciliary care

THE CHALLENGE

Replacing care technology without rigorous requirements leads to expensive systems that still cannot tell you whether staffing, quality or margin are on track. The cost is not just the licence — it is years of operational blindness and rework.

TYPICAL DURATION

4–6 weeks

OPERATIONAL AREAS COVERED

Staffing

Rotas

Visits

Medication

Compliance

Costs

Discover

Workshop & interviews

Deliver

Fixed-scope outputs

Handover

Documentation & session



Care System Requirements Pack

WHAT YOU GET

- Current-state process and pain-point analysis
- Future-state operating model for data capture
- Requirements traceability matrix
- Vendor evaluation criteria and demo script
- Implementation and decision-readiness success measures

EXPECTED OUTCOMES

- Procurement aligned to how leadership needs to run the business
- Reduced risk of buying another operational silo
- Clear success criteria for go-live

AT A GLANCE

Duration

4–6 weeks

Outcome area

Decision Clarity

Settings

Care homes · Home care · Supported living · Domiciliary care

Key operational areas

Staffing · Rotas · Visits · Medication · Compliance · Costs

Fixed-scope delivery

Defined outputs, documented handover, no open-ended day rates.

Ready to make better operational decisions?

Book a free 30-minute discovery call — we will recommend the right fixed-scope engagement.

summitperformanceconsulting.co.uk/contact

