



OPERATIONAL VISIBILITY

# Home Care Visit Performance Pack

Know which rounds are failing, where travel erodes capacity, and which teams are overloaded.

## IDEAL FOR

Home care

Domiciliary care

## THE CHALLENGE

Branch managers cannot easily see which rounds are failing, where travel time is eating into care hours, or which care workers are carrying unsustainable caseloads. Missed visits accumulate, commissioners question capacity, and agency fills the gaps at premium rates.

## TYPICAL DURATION

4–5 weeks

## OPERATIONAL AREAS COVERED

Staffing

Rotas

Visits

Costs

### Discover

Workshop & interviews

### Deliver

Fixed-scope outputs

### Handover

Documentation & session



# Home Care Visit Performance Pack

## WHAT YOU GET

- Visit and rota data model (implemented in Power BI)
- Visit compliance and missed-visit analysis
- Travel time and route efficiency views
- Caseload and hours-delivered vs commissioned
- Branch and team leader operational pages
- Refresh setup and documentation

## EXPECTED OUTCOMES

- Faster intervention on failing rounds
- Evidence for recommissioning and capacity conversations
- Less reliance on default rota system reports

## AT A GLANCE

Duration

**4–5 weeks**

Outcome area

Operational Visibility

Settings

Home care · Domiciliary care

Key operational areas

Staffing · Rotas · Visits ·

Costs

### Fixed-scope delivery

Defined outputs, documented handover, no open-ended day rates.

## Ready to make better operational decisions?

Book a free 30-minute discovery call — we will recommend the right fixed-scope engagement.

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