



PERFORMANCE IMPROVEMENT

Medication Administration Process Review

Reduce MAR errors and PRN risk by fixing the process — not just retraining individuals.

IDEAL FOR

Care homes

Supported living

THE CHALLENGE

Medication errors recur but reviews focus on individuals rather than systemic process failures. Repeat incidents consume clinical lead time, undermine CQC confidence, and put service users at unnecessary risk.

TYPICAL DURATION

3–4 weeks

OPERATIONAL AREAS COVERED

Medication

Compliance

Incidents

Discover

Workshop & interviews

Deliver

Fixed-scope outputs

Handover

Documentation & session



Medication Administration Process Review

WHAT YOU GET

- MAR and PRN process diagnostic
- Failure mode analysis on high-risk steps
- Revised administration and checking standard work
- Training and competency recommendations
- KPIs for ongoing monitoring

EXPECTED OUTCOMES

- Reduced repeat medication incidents
- Clearer accountability in medicines governance
- Stronger inputs for ongoing medication performance tracking

AT A GLANCE

Duration

3–4 weeks

Outcome area

Performance Improvement

Settings

Care homes · Supported living

Key operational areas

Medication · Compliance · Incidents

Fixed-scope delivery

Defined outputs, documented handover, no open-ended day rates.

Ready to make better operational decisions?

Book a free 30-minute discovery call — we will recommend the right fixed-scope engagement.

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