



PERFORMANCE IMPROVEMENT

Rota & Scheduling Efficiency Review

Cut the hidden waste in how rotas are built, changed and communicated.

IDEAL FOR

Care homes

Home care

Domiciliary care

THE CHALLENGE

Coordinators spend hours rebuilding rotas while agency costs climb — but the process waste has never been mapped. Every hour lost to rework is an hour not spent filling shifts substantively, and unfilled gaps default to expensive agency cover.

TYPICAL DURATION

3–4 weeks

OPERATIONAL AREAS COVERED

Rotas

Staffing

Visits

Costs

Discover

Workshop & interviews

Deliver

Fixed-scope outputs

Handover

Documentation & session



Rota & Scheduling Efficiency Review

WHAT YOU GET

- Value stream map of rota lifecycle
- Waste analysis (waiting, rework, over-processing)
- Quick wins and structural improvements
- Revised standard work for coordinators
- Before/after metrics framework

EXPECTED OUTCOMES

- Reduced time to publish rotas
- Lower agency through better fill processes
- Clear handoff for ongoing measurement of scheduling performance

AT A GLANCE

Duration

3–4 weeks

Outcome area

Performance Improvement

Settings

Care homes · Home care ·

Domiciliary care

Key operational areas

Rotas · Staffing · Visits ·

Costs

Fixed-scope delivery

Defined outputs, documented handover, no open-ended day rates.

Ready to make better operational decisions?

Book a free 30-minute discovery call — we will recommend the right fixed-scope engagement.

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